



IMPROVING PERFORMANCE WITH EFFECTIVE FEEDBACK WORKSHOP

(A 1-day hands-on, accelerated workshop to create confidence in your employees)

INTRODUCTION

Managers and team leaders are constantly finding ways to help their employees improve their performance. We know a performing employee is naturally confident and motivated.

A common challenge in the workplace is how to give a constructive feedback without demotivating or reducing the confidence of the employee.

This 1-day hands-on, accelerated workshop will equip you with the right psychology to engage the employee, use the AIDE™ feedback framework and establish a trusting partnership with your employees so they take your feedback wholeheartedly.

WORKSHOP OBJECTIVE

By the end of this workshop, learners will be able to:

- Appreciate the importance of building confidence in their employees
- Recognise the importance of giving proper feedback to minimize frustration on both ends
- Use the AIDE™ feedback framework when giving feedback
- Get your employee's to take ownership of their performance

PARTICIPANT'S TESTIMONIAL

"The workshop was well conducted. I like the role play, it felt real and relates to my work. He facilitates it very professionally"

Manager, SP Services (Singapore)

"It has encouraged me to think more strategically, how to stand up as a leader, how to create a safe environment and how important it is to relate with our team members."

Manager, Eco World Development Group Berhad

ABOUT US

People Performance is a people & organisation development company. We specialise in **culture, leadership & team.**

Our learning workshops are experiential, engaging and practical.

OUR OFFICE

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Scan to see how fun & engaging our workshops are



Improving Performance With Effective Feedback Workshop

TARGET PARTICIPANTS

Managers & team leaders

WORKSHOP SIZE

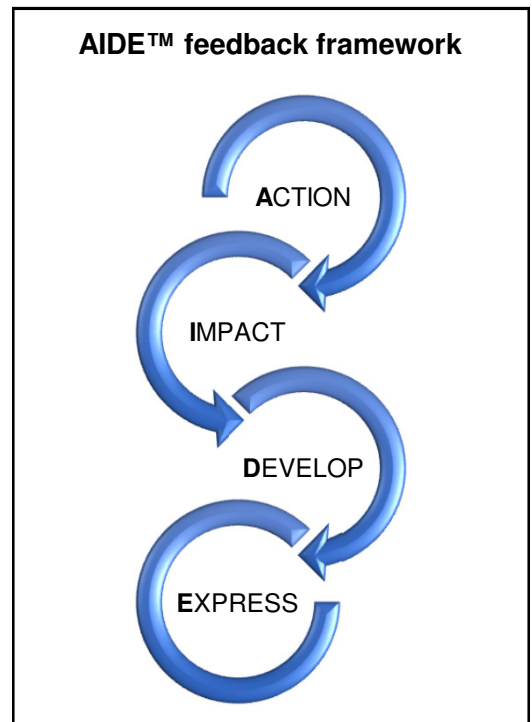
Up to 24 participants only

WORKSHOP DURATION

1-day



Participants practicing the AIDE feedback



WORKSHOP OUTLINE

Module	Take Away
1) Introduction <ul style="list-style-type: none">▪ The confidence-performance connection▪ Feedback fundamental▪ Feedback as a performance tool	Learners recognise the importance of developing confidence in their employees and gain a fundamental understanding of feedback.
2) The AIDE™ Feedback Approach <ul style="list-style-type: none">▪ Introduction to the model▪ Practice the model	Learners are equipped with the fundamentals of the AIDE™ feedback model and given opportunity to practice it in a safe environment
3) Listen For Insights <ul style="list-style-type: none">▪ Seek first to understand before being understood▪ Non-verbal communication & timing▪ Questions are the answers	Learners recognise the importance of listening to the unspoken and learn how to reflect it to their listener.
4) Giving Feedback <ul style="list-style-type: none">▪ Scenario-based role play▪ Dealing with challenging situations	Learners put into practice their learning through role plays and gain instant feedback for their improvement

* Content may be changed or adapted at our discretion with the purpose of enhancing the workshop's effectiveness.

